

# SPOTLIGHT ON HOLLYWOOD

## Introducing a new system that helps simplify and speed up code enforcement activities and building permitting reviews, inspections

**HOLLYWOOD** – We are extremely excited to introduce a new system that helps simplify and speed up code enforcement activities and building permitting reviews and inspections. The new system is called "BCLA" for Building, Code, and Lien Tracking Application.

As you know, the City strives to continually improve the services we provide. Since its implementation last year, BCLA has enhanced efficiency and increased responsiveness to the needs of the community.

Residents can now actively monitor permit activity in real time throughout their project by taking advantage of the system via the Internet. Permit applicants can register to receive email notification for activity taken on their permits, and obtain plan review status and construction inspection results as soon as the information is entered.

The BCLA system allows the City's code enforcement and building officers to do most of their work in the field by using a wireless notebook computer. They now have immediate access to data files, permit history and other resources.

Attaching records and documents associated with the case is simple,



**Evelyn Gold**

And, code enforcement and building officials can send and receive e-mail in the field.

One feature our Code Enforcement officers appreciate is that BCLA eliminates the need to memorize or use cheat sheets for violation codes. Some examples of the codes are "DUMENC," the code used for a dumpster enclosure violation; "PPJ," which meant private property junk in open view; and iGRCi which stood for overflowing garbage.

BCLA is one of the largest software development efforts undertaken by the City's Information Technology Department. It replaces HLWD11, a system that served the City for 15 years but could not keep pace with today's customer needs. The old system was based on obsolete tech-



**Martin Bertuzzi, Code Enforcement Officer, uses BCLA to update a code violation after conducting a follow-up inspection at a home on Hollywood Beach.**

nology, and we were in danger of not being able to maintain it.

The Information Technology Department used a unique approach to build this highly modified system specifically to meet the needs of the City's customers and staff. The Department purchased the source code for basic building permitting and code enforcement functions and database structure from Adept Technologies Inc. and significantly tailored it for the City's special requirements.

BCLA is written in a state-of-the-art programming language, and our staff did a great job in customizing the program in the best interest of our users and customers. The flexibility of this new system allows us to continue to make enhancements to meet changing customer needs.

BCLA is a win-win project that enables staff to produce more in less time and gives customers greater access to their information.

For more info contact me at 954.921.3909 or [egold@hollywoodfl.org](mailto:egold@hollywoodfl.org)

printed in

The South Florida Sun Times

April 3, 2008

[www.southfloridasuntimes.com](http://www.southfloridasuntimes.com)



[www.adepttech.com](http://www.adepttech.com)  
Tel: 646-416-6786